

IT Maturity Assessment



Why Assessing IT Maturity Matters

We find that technology is either helping your organization or silently holding it back. When IT is immature, the consequences gradually surface everywhere: security risks, wasted time, frustrated employees, stalled growth, and costly surprises.

The IT Maturity Assessment helps you **identify where IT is falling short** and provides a strategic roadmap to transform IT into a business enabler.



Turn technology into a business growth driver



Reduce risk, inefficiency, and unnecessary spend



Align IT strategy with business strategy

Overview of What We Do:

The IT Maturity Assessment is a strategic evaluation that measures how well technology supports your business goals. It uses a customized framework built from industry-leading standards (NIST, ISO, COBIT, ITIL, CIS, CMMC, and Gartner's IT Score), and evaluates maturity across **8 critical domains**.

Each area is scored and benchmarked, then mapped to a 5-level IT Maturity Model. You receive a custom roadmap prioritizing improvements based on risk, business impact, and ROI.

Deliverables:



Full IT Maturity Score mapped to our 5-level model



Domain-by-domain breakdown showing strengths and weaknesses



Prioritization Matrix highlighting where to act first based on business impact



12–24 month Strategic Roadmap aligned to your business



Executive-ready visuals to clearly communicate IT priorities and ROI to stakeholders

Ongoing Results:



Reduce costs through automation and better IT decisions

01



Improve operations by reducing downtime and inefficiencies

03



Strengthen cybersecurity and compliance posture

02



Align IT with business growth—transforming IT from a support function into a strategic driver

04

What We Assess:



Business Strategy & IT Alignment

Is IT aligned to your business goals, risks, and growth strategy?

We check whether IT strategy, budgeting, and risk planning are tied directly to what your business is trying to accomplish.



Technology Strategy & Infrastructure

Are your systems secure, scalable, and modernized?

We evaluate infrastructure health and modernization—from cloud strategy to resilience and tech lifecycle.



IT Operations & Service Management

Is IT efficient and proactive—or always reacting to issues?

We assess how structured, proactive, and automated your operations are.



People Strategy & IT Talent Development

Do you have the right roles, skills, and training to support growth?

We examine roles, skills, leadership, and collaboration across your IT function.



Security, Compliance & Risk Posture

Are your controls, policies, and audit readiness where they should be?

We look at cybersecurity controls, incident response, regulatory compliance, and resilience.



AI & Automation Strategy

Are you leveraging automation to gain efficiency and scale?

We evaluate how you're applying AI and automation to reduce manual work and unlock value.



Risk Management, Compliance & Policy

Do you have the necessary policies, controls, and audit frameworks in place to ensure compliance and mitigate risk?

We assess documentation, policies, and audit readiness from a GRC perspective.



Technical Systems & Configuration

Are your systems patched, secured, and configured to best-practice standards?

We review patching, MFA, backups, endpoint protection, and technical baselines aligned to CIS and NIST standards.